Migrate Transactions, Maintain Engagement

While there has been a significant amount of discussion around bank branch closures in the past decade, there are actually now more branches than at any time since 1977. Despite strong migration to digital channels, many consumers still want to visit a branch to talk to someone in person. That means branch personnel must be freed to handle these important customer-retaining conversations. Offering functionality via engaging electronic kiosks is one way that financial institutions (FIs) are re-engaging branch visitors effectively and profitably while migrating transactions away from the teller line.

Philosophy

ATMs and digital channels have been useful for helping FIs migrate transactions away from the teller line, but sometimes a simpler solution can be just as effective for providing value-added services in a small, cost-effective footprint. That is why we created the CS 2000/CS 2010— a compact multifunction kiosk that sets new standards for transaction and statement printer terminals. With a monitor as large as 19 inches, fast printing and a sleek design, it is an engaging, time-saving option for those looking to streamline the branch experience.

Engaging, Efficient Design

The CS 2000/CS 2010 is designed not only for convenience and ease of use, but for simple upkeep, as well. The modular structure of the CS 2000/CS 2010 relies on readily available reusable components that enable easy servicing and fast, customer-specific adjustments. A clear system structure, optimal component accessibility and standardized color labels for the parts are all aspects that contribute to ease of ownership with the CS 20x0. You receive engaging technology, but with little upkeep required.

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Diebold Nixdorf CS 2000/CS 2010 Multifunctional Kiosk System

Features

MEDIA TECHNOLOGY
Statement Printer
- Two-color, double-sided printing option with 300 dpi
- Configurable document length up to 304.8 mm on one or two paper feeds (80–130 g/m2)
- Bundle output and retract function
- Automatic de-skewing
- Pull-out paper trays
- Paper-level monitoring
- Automatic feed change at paper out
- Weekend sensor
- External paper-volume indicator

ENHANCED SECURITY
- Encrypting PIN Pad
- Anti-manipulation card slot
- Anti-skimming II module for active recognition of andinterference with intrusion mechanisms
- EPP privacy shield (ZKA/VISA-compliant)
- Privacy wings at left/right

System Options

SECURITY
- Portrait and card reader cameras
- ASKIM
- PIN Pad Shield
- Privacy wings

DISPLAYS
CS 2000
- 15" XGA or 19" SXGA upright color consumer display screen
- Vandal-Resistant Screen with function keys (15") or touchscreen (15" and 19")
- Privacy Filter

CS 2010
- 15" XGA or 17" SXGA horizontal color consumer display screen
- Vandal-Resistant Screen with function keys (15") or touchscreen (15" and 17")
- Privacy filter

PROCESSOR
- Celeron, i3, i5

ACCESSIBILITY
- Headphone jack
- Telephone handset

CONSUMER EXPERIENCE
- Branding Panel
- Alphanumeric keyboard, trackball

POWER ARCHITECTURE
- Basic power architecture

ID DEVICES
- Fingerprint reader
- EMV-ready card reader, Motorized or DIP
- Contactless card reader
- Barcode scanner 1D/2D

PRINTERS
- Statement printer with bundle output and retract functionality
- Statement printer double-sided with bundle output and retract functionality
- Optional: thermal blackened function (for single pages only)

Dimensions

*Configuration and Features as shown above
Height: 1453 mm (57.20 inches)
Width: 498 mm (19.61 inches)
Depth: 734 mm (28.90 inches)

*See installation manual for additional configuration options

To learn more, visit DieboldNixdorf.com